



ORANGECRM

FIELD SEARCH TERMS & DESCRIPTIONS

Lead Record Fields			
Field Name	Field Location	Field Search Term	Description
Status	Top left portion of the Lead record	[Status]	Searches for leads in the specified Status
Acquisition Center	Top left portion of the Lead record	[CallCenter]	Searches for leads with the specified value in the Acquisition Center GUID (can be partial GUID)
Acquisition Center	Top left portion of the Lead record	[CallCenterName]	Searches for leads with the specified value in the Acquisition Center Name
Billing Plan	Top left portion of the Lead record	[Plan]	Searches for leads with the specified Billing Plan Name
First Name	Top left portion of the Lead record	[FirstName]	Searches for leads with the specified value in the First Name field
Middle Name	Top left portion of the Lead record	[MiddleName]	Searches for leads with the specified value in the Middle Name field
Last Name	Top left portion of the Lead record	[LastName]	Searches for leads with the specified value in the Last Name field
External ID	Top left portion of the Lead record	[ExtID]	Searches for leads with the specified value in the External ID field
External Tracking	Top left portion of the Lead record	[ExtTrack]	Searches for leads with the specified value in the External Tracking field
Web UserName	Top left portion of the Lead record	[WebUserName]	Searches for leads with the specified value in the Web UserName field
Web Password	Top left portion of the Lead record	[WebPassword]	Searches for leads with the specified value in the Web Password field
Disposition	Top left portion of the Lead record	[Disposition]	Searches for leads with the specified Dispositon
Category	Top left portion of the Lead record	[Category]	Searches for leads in the specified Category
Revenue Share	Top left portion of the Lead record	[RevShare]	Searches for leads with the specified Revenue Share Name
Revenue Share Date	Top left portion of the Lead record	[DateRevShare]	Searches for leads with the specified Revenue Share Date
GUID	Top right portion of the Lead record	[ID]	Searches for leads with the specified value in the Lead GUID (can be partial GUID)
Customer GUID	Top right portion of the Lead record	[CustID]	Searches for leads with the specified value in the Customer GUID (can be partial GUID)
Date Ordered	Top right portion of the Lead record	[DateOrdered]	Searches for leads with the specified Order Date
Phone	Top right portion of the Lead record	[PhoneOne]	Searches for leads with the specified value in the Phone field
Email	Top right portion of the Lead record	[Email]	Searches for leads with the specified value in the Email field
Birth City	Top right portion of the Lead record	[BirthCity]	Searches for leads with the specified Birth City
Advertised	Top right portion of the Lead record	[SalesPage]	Searches for leads with the specified value in the Sales Page field
Recording	Top right portion of the Lead record	[RecordedCall]	Searches for leads with the specified value in the Recording field
Sales Center	Top right portion of the Lead record	[SalesCenter]	Searches for leads with the specified value in the Sales Center field
Agent	Top right portion of the Lead record	[Agent]	Searches for leads with the specified value in the Agent field
Load File	Top right portion of the Lead record	[FileName]	Searches for leads with the specified value in the File Name
Load Time	Top right portion of the Lead record	[LoadTime]	Searches for leads with the specified Load Date/Time
Last Process	Top right portion of the Lead record	[DateLastProc]	Searches for leads with the specified Last Process Date
Affiliate Track	Top right portion of the Lead record	[AffiliateCode]	Searches for leads with the specified value in the first Affiliate Track field
Affiliate Track	Top right portion of the Lead record	[AffiliateSubCode]	Searches for leads with the specified value in the second Affiliate Track field
Check By	Notes tab of the Lead record	[CheckName]	Searches for leads with the specified value in the Check By field

Check Reason	Notes tab of the Lead record	[CheckReason]	Searches for leads with the specified value in the Check Reason field
Check Date	Notes tab of the Lead record	[DateCheck]	Searches for leads with the specified Check Date
Notes	Notes tab of the Lead record	[Notes]	Searches for leads with the specified value in the Notes field
Shipping Address	Address tab of the Lead record	[AddressOne]	Searches for leads with the specified value in Shipping Address field one
Shipping Address	Address tab of the Lead record	[AddressTwo]	Searches for leads with the specified value in Shipping Address field two
Shipping Address	Address tab of the Lead record	[AddressThree]	Searches for leads with the specified value in Shipping Address field three
City	Address tab of the Lead record	[City]	Searches for leads with the specified value in the Shipping City field
State/Province	Address tab of the Lead record	[State]	Searches for leads with the specified value in the Shipping State/Province field
Zip/Postal Code	Address tab of the Lead record	[Zip]	Searches for leads with the specified value in the Shipping Zip/Postal Code field
Country	Address tab of the Lead record	[Country]	Searches for leads with the specified value in the Shipping Country field
Billing Address	Address tab of the Lead record	[BillAddressOne]	Searches for leads with the specified value in Billing Address field one
Billing Address	Address tab of the Lead record	[BillAddressTwo]	Searches for leads with the specified value in Billing Address field two
Billing Address	Address tab of the Lead record	[BillAddressThree]	Searches for leads with the specified value in Billing Address field three
City	Address tab of the Lead record	[BillCity]	Searches for leads with the specified value in the Billing City field
State/Province	Address tab of the Lead record	[BillState]	Searches for leads with the specified value in the Billing State/Province field
Zip/Postal Code	Address tab of the Lead record	[BillZip]	Searches for leads with the specified value in the Billing Zip/Postal Code field
Country	Address tab of the Lead record	[BillCountry]	Searches for leads with the specified value in the Billing Country field
Bank Route	Account tab of the Lead record	[BankRoute]	Searches for leads with the specified Bank Route Name
Payment Type	Account tab of the Lead record	[CardType]	Searches for leads with the specified Payment Type
Billing Tokens	Account tab of the Lead record	[BankTokens]	Searches for leads with the specified value in the Billing Tokens field
Acquisition Cost	Details tab of the Lead record	[Cost]	Searches for leads with the specified Acquisition Cost
Account Code	Details tab of the Lead record	[AcctCode]	Searches for leads with the specified Account Code
Account Code	Details tab of the Lead record	[AcctCodeDesc]	Searches for leads with the specified value in the Account Code Description
Center Tag	Details tab of the Lead record	[CallCenter]	Searches for leads with the specified value in the Center Tag field
Plan Tag	Details tab of the Lead record	[BillPlan]	Searches for leads with the specified value in the Plan Tag field
Orig Customer	Details tab of the Lead record	[OrigSale]	Searches for leads with the specified value in the Original Customer GUID
Custom Field	Details tab of the Lead record	[CustomField1]	Searches for leads with the specified value in Custom Name Field 1
Custom Field	Details tab of the Lead record	[CustomField2]	Searches for leads with the specified value in Custom Name Field 2
Custom Field	Details tab of the Lead record	[CustomField3]	Searches for leads with the specified value in Custom Name Field 3
Custom Field	Details tab of the Lead record	[CustomField4]	Searches for leads with the specified value in Custom Name Field 4
Custom Field	Details tab of the Lead record	[CustomField5]	Searches for leads with the specified value in Custom Name Field 5
Custom Field	Details tab of the Lead record	[CustomField6]	Searches for leads with the specified value in Custom Name Field 6
Custom Field	Details tab of the Lead record	[CustomValue1]	Searches for leads with the specified value in Custom Value Field 1

Custom Field	Details tab of the Lead record	[CustomValue2]	Searches for leads with the specified value in Custom Value Field 2
Custom Field	Details tab of the Lead record	[CustomValue3]	Searches for leads with the specified value in Custom Value Field 3
Custom Field	Details tab of the Lead record	[CustomValue4]	Searches for leads with the specified value in Custom Value Field 4
Custom Field	Details tab of the Lead record	[CustomValue5]	Searches for leads with the specified value in Custom Value Field 5
Custom Field	Details tab of the Lead record	[CustomValue6]	Searches for leads with the specified value in Custom Value Field 6
Preauth Amount	Transaction tab of the Lead record	[TransAmt]	Searches for leads created with the specified Preauth Amount
Preauth Bank Txn	Transaction tab of the Lead record	[TransTxn]	Searches for leads created with the specified Preauth Bank Txn
Preauth Date	Transaction tab of the Lead record	[DateTrans]	Searches for leads created with the specified Preauth Date
Type	Transaction tab of the Lead record	[TransType]	Searches for leads with the specified Transaction Type
Bank ID	Transaction tab of the Lead record	[BankID]	Searches for leads with the specified Merchant Bank GUID
Fee ID	Transaction tab of the Lead record	[FeeID]	Searches for leads with the specified Fee Schedule GUID
Author	Access & Revisions tab of the Lead record	[Creator]	Searches for leads created by the specified Author
Created	Access & Revisions tab of the Lead record	[DateCreated]	Searches for leads with the specified Creation Date
Last Editor	Access & Revisions tab of the Lead record	[Editor]	Searches for leads with the specified Last Editor
Last Revised	Access & Revisions tab of the Lead record	[DateRevision]	Searches for leads with the specified Last Revised Date

Customer Record Fields			
Field Name	Field Location	Field Search Term	Description
Status	Top left portion of the Customer Record	[Status]	Searches for customers in the specified Status
First Name	Top left portion of the Customer Record	[FirstName]	Searches for customers with the specified value in the First Name field
Middle Name	Top left portion of the Customer Record	[MiddleName]	Searches for customers with the specified value in the Middle Name field
Last Name	Top left portion of the Customer Record	[LastName]	Searches for customers with the specified value in the Last Name field
Phone	Top left portion of the Customer Record	[PhoneOne]	Searches for customers with the specified value in the Phone field
Email	Top left portion of the Customer Record	[Email]	Searches for customers with the specified value in the Email field
IM Address	Top left portion of the Customer Record	[IMAddress]	Searches for customers with the specified value in the IM Address field
Web UserName	Top left portion of the Customer Record	[WebUserName]	Searches for customers with the specified value in the Web UserName field
Web Password	Top left portion of the Customer Record	[WebPassword]	Searches for customers with the specified value in the Web Password field
Web Status	Top left portion of the Customer Record	[WebStatus]	Searches for customers with the specified value in the Web Status field
Billing Plan	Top left portion of the Customer Record	[Plan]	Searches for customers with the specified Billing Plan Name
Billing Plan	Top left portion of the Customer Record	[PlanID]	Searches for customers with the specified Billing Plan GUID
Category	Top left portion of the Customer Record	[Category]	Searches for customers in the specified Category
GUID	Top right portion of the Customer Record	[ID]	Searches for customers with the specified value in the Customer GUID (can be partial GUID)
Lead GUID	Top right portion of the Customer Record	[LeadID]	Searches for customers with the specified value in the Lead GUID (can be partial GUID)
Program	Top right portion of the Customer Record	[Program]	Searches for customers with the specified ProgramName
Program	Top right portion of the Customer Record	[ProgramID]	Searches for customers with the specified ProgramGUID
Acquisition	Top right portion of the Customer Record	[CallCenter]	Searches for customers with the specified Acquisition Center Name
Acquisition	Top right portion of the Customer Record	[CallCenterID]	Searches for customers with the specified value in the Acquisition Center GUID (can be partial GUID)
Sale Page	Top right portion of the Customer Record	[SalesPage]	Searches for customers with the specified value in the Sale Page field
Ordered	Top right portion of the Customer Record	[PlanSold]	Searches for customers with the specified value in the Ordered field
Date Ordered	Top right portion of the Customer Record	[DateOrdered]	Searches for customers with the specified Order Date
Last Process	Top right portion of the Customer Record	[DateLastProc]	Searches for customers with the specified Last Process Date
Last Process	Beside the Last Process Date field	[Cycle]	Searches for customers in the specified Cycle (transaction created but not yet processed)
Last Process	Beside the Last Process Date field	[CyclePaid]	Searches for customers in the specified Paid Cycle (transaction processed/sent to bank)
Estimated Bill	Top right portion of the Customer Record	[DateEstBill]	Searches for customers with the specified Estimated Bill Date
Estimated Bill	Beside the Estimated Bill Date field	[EstAmount]	Searches for customers with the specified Estimated Bill Amount
SOAP ID	Top right portion of the Customer Record	[ExtID]	Searches for customers with the specified value in the SOAP ID field
Record/IP	Top right portion of the Customer Record	[RecordedCall]	Searches for customers with the specified value in the Record/IP field
Affiliate Track	Top right portion of the Customer Record	[AffiliateCode]	Searches for customers with the specified value in the first Affiliate Track field
Affiliate Track	Top right portion of the Customer Record	[AffiliateSubCode]	Searches for customers with the specified value in the second Affiliate Track field

Shipping Address	Address tab of the Customer Record	[AddressOne]	Searches for customers with the specified value in Shipping Address field one
Shipping Address	Address tab of the Customer Record	[AddressTwo]	Searches for customers with the specified value in Shipping Address field two
Shipping Address	Address tab of the Customer Record	[AddressThree]	Searches for customers with the specified value in Shipping Address field three
City	Address tab of the Customer Record	[City]	Searches for customers with the specified value in the Shipping City field
State/Province	Address tab of the Customer Record	[State]	Searches for customers with the specified value in the Shipping State/Province field
Zip/Postal Code	Address tab of the Customer Record	[Zip]	Searches for customers with the specified value in the Shipping Zip/Postal Code field
Country	Address tab of the Customer Record	[Country]	Searches for customers with the specified value in the Shipping Country field
Billing Address	Address tab of the Customer Record	[BillAddressOne]	Searches for customers with the specified value in Billing Address field one
Billing Address	Address tab of the Customer Record	[BillAddressTwo]	Searches for customers with the specified value in Billing Address field two
Billing Address	Address tab of the Customer Record	[BillAddressThree]	Searches for customers with the specified value in Billing Address field three
City	Address tab of the Customer Record	[BillCity]	Searches for customers with the specified value in the Billing City field
State/Province	Address tab of the Customer Record	[BillState]	Searches for customers with the specified value in the Billing State/Province field
Zip/Postal Code	Address tab of the Customer Record	[BillZip]	Searches for customers with the specified value in the Billing Zip/Postal Code field
Country	Address tab of the Customer Record	[BillCountry]	Searches for customers with the specified value in the Billing Country field
Bank Route	Account tab of the Customer Record	[BankRoute]	Searches for customers with the specified Bank Route Name
Bank Route	Account tab of the Customer Record	[BankRouteID]	Searches for customers with the specified Bank Route GUID
Payment Type	Account tab of the Customer Record	[CardType]	Searches for customers with the specified Payment Type
Name on Card	Account tab of the Customer Record	[CCName]	Searches for customers with the specified value in the Name on Card field
Credit Card	Account tab of the Customer Record	[CCAccount]	Searches for customers with the specified value in the Credit Card field (can be partial card number)
CC Expire	Account tab of the Customer Record	[CCExpireMM]	Searches for customers with the specified CC Expire Month
CC Expire	Account tab of the Customer Record	[CCExpireYY]	Searches for customers with the specified CC Expire Year
BIN	Account tab of the Customer Record	[CCBIN]	Searches for customers with the specified BIN
AVS	Account tab of the Customer Record	[AVS]	Searches for customers with the specified value in the AVS field
Currency	Account tab of the Customer Record	[CurrencyCode]	Searches for customers with the specified Currency Code Name
Currency	Account tab of the Customer Record	[CurrencyID]	Searches for customers with the specified Currency Code GUID
Billing Tokens	Account tab of the Customer Record	[BankTokens]	Searches for customers with the specified value in the Billing Tokens field
Routing Number	Account tab of the Customer Record	[ACHABA]	Searches for customers with the specified value in the Routing Number field
Account Number	Account tab of the Customer Record	[ACHAccount]	Searches for customers with the specified value in the Account Number field
Name of Bank	Account tab of the Customer Record	[ACHBankName]	Searches for customers with the specified value in the Name of Bank field
Acquisition Cost	Details tab of the Customer Record	[Cost]	Searches for customers with the specified Acquisition Cost
Account Code	Details tab of the Customer Record	[AcctCode]	Searches for customers with the specified Account Code
API Login Cnt	Details tab of the Customer Record	[LoginCnt]	Searches for customers with the specified API Login Count
API Login Cnt	Details tab of the Customer Record	[DateLoginCnt]	Searches for customers with the specified API Login Count Date

API Order Cnt	Details tab of the Customer Record	[OrderCnt]	Searches for customers with the specified API Order Count
API Order Cnt	Details tab of the Customer Record	[DateOrderCnt]	Searches for customers with the specified API Order Count Date
Birth City	Details tab of the Customer Record	[BirthCity]	Searches for customers with the specified Birth City
Revenue Share	Details tab of the Customer Record	[DateRevShare]	Searches for customers with the specified Revenue Share Date
Revenue Share	Details tab of the Customer Record	[RevShare]	Searches for customers with the specified Revenue Share Name
Revenue Share	Details tab of the Customer Record	[RevShareID]	Searches for customers with the specified Revenue Share GUID
Custom Field	Details tab of the Customer Record	[CustomField1]	Searches for customers with the specified value in Custom Name Field 1
Custom Field	Details tab of the Customer Record	[CustomField2]	Searches for customers with the specified value in Custom Name Field 2
Custom Field	Details tab of the Customer Record	[CustomField3]	Searches for customers with the specified value in Custom Name Field 3
Custom Field	Details tab of the Customer Record	[CustomField4]	Searches for customers with the specified value in Custom Name Field 4
Custom Field	Details tab of the Customer Record	[CustomField5]	Searches for customers with the specified value in Custom Name Field 5
Custom Field	Details tab of the Customer Record	[CustomField6]	Searches for customers with the specified value in Custom Name Field 6
Custom Field	Details tab of the Customer Record	[CustomValue1]	Searches for customers with the specified value in Custom Value Field 1
Custom Field	Details tab of the Customer Record	[CustomValue2]	Searches for customers with the specified value in Custom Value Field 2
Custom Field	Details tab of the Customer Record	[CustomValue3]	Searches for customers with the specified value in Custom Value Field 3
Custom Field	Details tab of the Customer Record	[CustomValue4]	Searches for customers with the specified value in Custom Value Field 4
Custom Field	Details tab of the Customer Record	[CustomValue5]	Searches for customers with the specified value in Custom Value Field 5
Custom Field	Details tab of the Customer Record	[CustomValue6]	Searches for customers with the specified value in Custom Value Field 6
Author	Access & Revisions of the Customer Record	[Creator]	Searches for customers created by the specified Author
Created	Access & Revisions of the Customer Record	[DateCreated]	Searches for customers with the specified Creation Date
Last Editor	Access & Revisions of the Customer Record	[Editor]	Searches for customers with the specified Last Editor
Last Revised	Access & Revisions of the Customer Record	[DateRevision]	Searches for customers with the specified Last Revised Date
API GUID	Actions Menu on Customer Record >Open API Link	[APIID]	Searches for customers created by the specified API GUID

Transaction Record Fields			
Field Name	Field Location	Field Search Term	Description
GUID	Top left portion of the Transaction Record	[ID]	Searches for transactions with the specified value in the GUID (can be partial GUID)
Master GUID	Top left portion of the Transaction Record	[MasterTranID]	Searches for transactions with the specified value in the Master GUID (can be partial GUID)
Type	Top left portion of the Transaction Record	[TransType]	Searches for transactions with the specified Transaction Type
Acct Code	Top left portion of the Transaction Record	[AcctCode]	Searches for transactions with the specified Account Code
Status	Top right portion of the Transaction Record	[Status]	Searches for transactions in the specified Status
Customer GUID	Top right portion of the Transaction Record	[CustID]	Searches for transactions with the specified value in the Customer GUID (can be partial GUID)
Amount	Top right portion of the Transaction Record	[Amount]	Searches for transactions with the specified Amount
Issue Date	Top right portion of the Transaction Record	[DateIssue]	Searches for transactions with the specified Issue Date
API GUID	Actions menu on Transaction Record >Open API Link	[APIID]	Searches for transactions created by the specified API GUID
Merchant Bank	Processing tab of the Transaction Record	[BankName]	Searches for transactions with the specified Merchant Bank Name
Merchant Bank	Processing tab of the Transaction Record	[BankID]	Searches for transactions with the specified Merchant Bank GUID
Revenue Share	Processing tab of the Transaction Record	[RevShare]	Searches for transactions with the specified Revenue Share Name
Revenue Share	Processing tab of the Transaction Record	[RevShareID]	Searches for transactions with the specified Revenue Share GUID
Resp Code	Processing tab of the Transaction Record	[ResponseCode]	Searches for transactions with the specified Response Code
Bank TXN	Processing tab of the Transaction Record	[TxnNumber]	Searches for transactions with the specified Bank TXN
AVS Return	Processing tab of the Transaction Record	[AVSResponse]	Searches for transactions with the specified value in the AVS Return field
CVV Return	Processing tab of the Transaction Record	[CVVResponse]	Searches for transactions with the specified value in the CVV Return field
Amt Refunded	Processing tab of the Transaction Record	[RefundAmtTotal]	Searches for transactions with the specified Refund Amount
Cycle	Processing tab of the Transaction Record	[Cycle]	Searches for transactions in the specified Cycle
Retry Count	Processing tab of the Transaction Record	[RetryCount]	Searches for transactions with the specified Retry Count
Exchange Amt	Processing tab of the Transaction Record	[DestAmount]	Searches for transactions with the specified Exchange Amount
Deposit Bank	Processing tab of the Transaction Record	[DepositBank]	Searches for transactions with the specified Deposit Bank Name
Deposit Bank	Processing tab of the Transaction Record	[DepositBankID]	Searches for transactions with the specified Deposit Bank GUID
Fee Schedule	Processing tab of the Transaction Record	[FeeID]	Searches for transactions with the specified Fee Schedule GUID
On Customer Cancel	Processing tab of the Transaction Record	[ForceCustCancel]	Searches for transactions with the specified value in the On Customer Cancel field
On Bill Plan Change	Processing tab of the Transaction Record	[ForceBillPlan]	Searches for transactions with the specified value in the Bill Plan Change field
Merchant Product	Processing tab of the Transaction Record	[MerchantProduct]	Searches for transactions with the specified value in the Merchant Product field
Original Bank TXN	Processing tab of the Transaction Record	[MasterTxnNumber]	Searches for transactions with the specified Original Bank TXN
Finish Date	Processing tab of the Transaction Record	[DateFinish]	Searches for transactions with the specified Finish Date
Export File	Processing tab of the Transaction Record	[FileName]	Searches for transactions with the specified value in the File Name
Export Time	Processing tab of the Transaction Record	[DateExport]	Searches for transactions with the specified Export Date/Time

Message	Processing tab of the Transaction Record	[Message]	Searches for transactions with the specified value in the Message field
Bank Route	Account tab of the Transaction Record	[BankRoute]	Searches for transactions with the specified Bank Route Name
Bank Route	Account tab of the Transaction Record	[BankRouteID]	Searches for transactions with the specified Bank Route GUID
Payment Type	Account tab of the Transaction Record	[CardType]	Searches for transactions with the specified Payment Type
Name on Card	Account tab of the Transaction Record	[CCName]	Searches for transactions with the specified value in the Name on Card field
Credit Card	Account tab of the Transaction Record	[CCAccount]	Searches for transactions with the specified value in the Credit Card field (can be partial card number)
CC Expire	Account tab of the Transaction Record	[CCExpireMM]	Searches for transactions with the specified CC Expire Month
CC Expire	Account tab of the Transaction Record	[CCExpireYY]	Searches for transactions with the specified CC Expire Year
BIN	Account tab of the Transaction Record	[CCBIN]	Searches for transactions with the specified BIN
AVS	Account tab of the Transaction Record	[AVS]	Searches for transactions with the specified value in the AVS field
Currency	Account tab of the Transaction Record	[CurrencyCode]	Searches for transactions with the specified Currency Code Name
Currency	Account tab of the Transaction Record	[CurrencyID]	Searches for transactions with the specified Currency Code GUID
Billing Tokens	Account tab of the Transaction Record	[BankTokens]	Searches for transactions with the specified value in the Billing Tokens field
Routing Number	Account tab of the Transaction Record	[ACHABA]	Searches for transactions with the specified value in the Routing Number field
Account Number	Account tab of the Transaction Record	[ACHAccount]	Searches for transactions with the specified value in the Account Number field
Name of Bank	Account tab of the Transaction Record	[ACHBankName]	Searches for transactions with the specified value in the Name of Bank field
First Name	Contact Info tab of the Transaction Record	[FirstName]	Searches for transactions with the specified value in the First Name field
Middle Name	Contact Info tab of the Transaction Record	[MiddleName]	Searches for transactions with the specified value in the Middle Name field
Last Name	Contact Info tab of the Transaction Record	[LastName]	Searches for transactions with the specified value in the Last Name field
Phone	Contact Info tab of the Transaction Record	[PhoneOne]	Searches for transactions with the specified value in the Phone field
Email	Contact Info tab of the Transaction Record	[Email]	Searches for transactions with the specified value in the Email field
Billing Address	Contact Info tab of the Transaction Record	[BillAddressOne]	Searches for transactions with the specified value in Billing Address field one
Billing Address	Contact Info tab of the Transaction Record	[BillAddressTwo]	Searches for transactions with the specified value in Billing Address field two
Billing Address	Contact Info tab of the Transaction Record	[BillAddressThree]	Searches for transactions with the specified value in Billing Address field three
City	Contact Info tab of the Transaction Record	[BillCity]	Searches for transactions with the specified value in the Billing City field
State/Province	Contact Info tab of the Transaction Record	[BillState]	Searches for transactions with the specified value in the Billing State/Province field
Zip/Postal Code	Contact Info tab of the Transaction Record	[BillZip]	Searches for transactions with the specified value in the Billing Zip/Postal Code field
Country	Contact Info tab of the Transaction Record	[BillCountry]	Searches for transactions with the specified value in the Billing Country field
RFI Date	Returns tab of the Transaction Record	[DateRFI]	Searches for transactions with the specified RFI Date
RFI Number	Returns tab of the Transaction Record	[RFINumber]	Searches for transactions with the specified RFI Number
RFI Merchant ID	Returns tab of the Transaction Record	[RFIMerchantID]	Searches for transactions with the specified RFI Merchant ID
RFI Merchant Code	Returns tab of the Transaction Record	[RFIMerchantCode]	Searches for transactions with the specified RFI Merchant Code
CB Date	Returns tab of the Transaction Record	[DateCB]	Searches for transactions with the specified CB Date

CB Number	Returns tab of the Transaction Record	[CBNumber]	Searches for transactions with the specified CB Number
CB Merchant ID	Returns tab of the Transaction Record	[CBMerchantID]	Searches for transactions with the specified CB Merchant ID
CB Merchant Code	Returns tab of the Transaction Record	[CBMerchantCode]	Searches for transactions with the specified CB Merchant Code
CB Disposition	Returns tab of the Transaction Record	[Disposition]	Searches for transactions with the specified CB Disposition
Author	Access & Revisions Tab of the Transaction Record	[Creator]	Searches for transactions created by the specified Author
Created	Access & Revisions Tab of the Transaction Record	[DateCreated]	Searches for transactions with the specified Creation Date
Last Editor	Access & Revisions Tab of the Transaction Record	[Editor]	Searches for transactions with the specified Last Editor
Last Revised	Access & Revisions Tab of the Transaction Record	[DateRevision]	Searches for transactions with the specified Last Revised date
Program GUID	Hidden	[ProgramID]	Searches for transactions with the specified Program GUID

Fulfillment Record Fields			
Field Name	Field Location	Field Search Term	Description
Fulfillment	Top left side of the Fulfillmentrecord	[Name]	Searches for fulfillments with the specified value in the Fulfillment Name
Number	Top left side of the Fulfillmentrecord	[FulfillNum]	Searches for fulfillments with the specified Fulfillment Number
Dist Center	Top left side of the Fulfillmentrecord	[DistCenter]	Searches for fulfillments with the specified Distribution Center Name
GUID	Top right side of the Fulfillmentrecord	[ID]	Searches for fulfillments with the specified value in the Fulfillment GUID (can be partial GUID)
Requested	Top right side of the Fulfillmentrecord	[DateCreated]	Searches for fulfillments with the specified Creation Date
Batched	Top right side of the Fulfillmentrecord	[DateCompleted]	Searches for fulfillments with the specified Batch Date
Custom Mail Merge 1	Details tab of the Fulfillmentrecord	[MailMerge1]	Searches for fulfillments with the specified value in the Custom Mail Merge 1 field
Custom Mail Merge 2	Details tab of the Fulfillmentrecord	[MailMerge2]	Searches for fulfillments with the specified value in the Custom Mail Merge 2 field
Custom Mail Merge 3	Details tab of the Fulfillmentrecord	[MailMerge3]	Searches for fulfillments with the specified value in the Custom Mail Merge 3 field
Custom Mail Merge 4	Details tab of the Fulfillmentrecord	[MailMerge4]	Searches for fulfillments with the specified value in the Custom Mail Merge 4 field
Custom Mail Merge 5	Details tab of the Fulfillmentrecord	[MailMerge5]	Searches for fulfillments with the specified value in the Custom Mail Merge 5 field
Pkg Name	Details tab of the Fulfillmentrecord	[PkgName]	Searches for fulfillments with the specified Pkg Name
Pkg SKU	Details tab of the Fulfillmentrecord	[PkgSku]	Searches for fulfillments with the specified Pkg SKU
Pkg Qty	Details tab of the Fulfillmentrecord	[PkgQty]	Searches for fulfillments with the specified Pkg Qty
Pkg Amount	Details tab of the Fulfillmentrecord	[PkgAmt]	Searches for fulfillments with the specified Pkg Amount
Pkg Weight	Details tab of the Fulfillmentrecord	[PkgWeight]	Searches for fulfillments with the specified Pkg Weight
Pkg Size	Details tab of the Fulfillmentrecord	[PkgSize]	Searches for fulfillments with the specified Pkg Size
Pkg Type	Details tab of the Fulfillmentrecord	[PkgType]	Searches for fulfillments with the specified Pkg Type
Pkg Ship Method	Details tab of the Fulfillmentrecord	[PkgShipMethod]	Searches for fulfillments with the specified Pkg Ship Method
Shipper	Delivery tab of the Fulfillmentrecord	[Shipper]	Searches for fulfillments with the specified Shipper
Tracking No	Delivery tab of the Fulfillmentrecord	[TrackingNumber]	Searches for fulfillments with the specified value in the Tracking Number
URL	Delivery tab of the Fulfillmentrecord	[URLLink]	Searches for fulfillments with the specified value in the URL
Date Shipped	Delivery tab of the Fulfillmentrecord	[DateShipped]	Searches for fulfillments with the specified Ship Date
Shipping Weight	Delivery tab of the Fulfillmentrecord	[ShippingWeight]	Searches for fulfillments with the specified Ship Weight
Fulfill Cost	Data tab of the Fulfillmentrecord	[Cost]	Searches for fulfillments with the specified Fulfillment Cost
Acct Code	Data tab of the Fulfillmentrecord	[AcctCode]	Searches for fulfillments with the specified Account Code
Acct Code	Data tab of the Fulfillmentrecord	[AcctCodeDesc]	Searches for fulfillments with the specified Account Code Description
Batch Name	Data tab of the Fulfillmentrecord	[BatchName]	Searches for fulfillments with the specified value in the Batch Name
Counter	Data tab of the Fulfillmentrecord	[Counter]	Searches for fulfillments with the specified value in the Counter field
Sale Trans	Data tab of the Fulfillmentrecord	[TransID]	Searches for fulfillments with the specified Sale Transaction GUID
Capture Trans	Data tab of the Fulfillmentrecord	[CaptureTransID]	Searches for fulfillments with the specified Capture Transaction GUID

Linked Fulfill	Data tab of the Fulfillment record	[CustFulfillID]	Searches for fulfillments with the specified Linked Fulfillment GUID
Submit	Data tab of the Fulfillment record	[SubmitString]	Searches for fulfillments with the specified value in the Submit field
Response	Data tab of the Fulfillment record	[RespString]	Searches for fulfillments with the specified value in the Response field
Author	Access & Revisions Tab of the Fulfillment Record	[Creator]	Searches for fulfillments created by the specified Author
Created	Access & Revisions Tab of the Fulfillment Record	[DateCreated]	Searches for fulfillments with the specified Creation Date
Last Editor	Access & Revisions Tab of the Fulfillment Record	[Editor]	Searches for fulfillments with the specified Last Editor
Last Revised	Access & Revisions Tab of the Fulfillment Record	[DateRevision]	Searches for fulfillments with the specified Last Revised Date

Comment Record Fields			
Field Name	Field Location	Field Search Term	Description
Date	Details tab of the Comment Record	[Date]	Searches for comments created on the specified date
Subject	Details tab of the Comment Record	[Subject]	Searches for comments with the specified value in the Subject
Comment	Details tab of the Comment Record	[Notes]	Searches for comments with the specified value in the notes
Predefined	Details tab of the Comment Record	[Predefined]	Searches for comments created from the specified Predefined comment
Author	Details tab of the Comment Record	[Creator]	Searches for comments created by the specified Author
Created	Details tab of the Comment Record	[DateCreated]	Searches for comments with the specified Creation Date
Last Editor	Details tab of the Comment Record	[Editor]	Searches for comments with the specified Last Editor
Last Revised	Details tab of the Comment Record	[DateRevision]	Searches for comments with the specified Last Revised Date

Event Record Fields			
Field Name	Field Location	Field Search Term	Description
Date Issue	Top left portion of the Eventrecord	[DateIssue]	Searches for events with the specified Issue Date
Event Name	Top left portion of the Eventrecord	[Event]	Searches for events with the specified value in the Event Name
Create CSR	Top left portion of the Eventrecord	[CreateCSR]	Searches for events created by the specified CSR
Record ID	Top left portion of the Eventrecord	[RecordingID]	Searches for events with the specified value in the Record ID field
Status	Top right portion of the Eventrecord	[Status]	Searches for events in the specified Status
Verified By	Top right portion of the Eventrecord	[ApproveCSR]	Searches for events with the specified value in the Verified By field (CSR Name)
Verified Date	Top right portion of the Eventrecord	[DateApprove]	Searches for events with the specified Verified Date
Reason Code	Top right portion of the Eventrecord	[Reason]	Searches for events with the specified value in the Reason Code field
GUID	System Data (from Actions menu) of Event record	[ID]	Searches for events with the specified Event GUID
Program	System Data (from Actions menu) of Event record	[ProgramID]	Searches for events with the specified value in the Program GUID (can be partial GUID)
Customer	System Data (from Actions menu) of Event record	[CustID]	Searches for events with the specified value in the Customer GUID (can be partial GUID)
Event	System Data (from Actions menu) of Event record	[EventID]	Searches for events with the specified value in the Event GUID (can be partial GUID)
Transaction	System Data (from Actions menu) of Event record	[TransID]	Searches for events with the specified value in the Transaction GUID (can be partial GUID)
Approval Required	System Data (from Actions menu) of Event record	[Approval]	Searches for events with the specified value in the Approval Required field (Enable or Disable)
Generate Ticket	System Data (from Actions menu) of Event record	[TicketSend]	Searches for events with the specified value in the Generate Ticket field (Enable or Disable)
Sale Amount	System Data (from Actions menu) of Event record	[SaleAmt]	Searches for events with the specified Sale Amount
Refund Amount	System Data (from Actions menu) of Event record	[RefundAmt]	Searches for events with the specified Refund Amount
Notes	Notes tab of the Event record	[Notes]	Searches for events with the specified value in the Notes field
Revenue Share Transfer	Revenue Share tab of the Eventrecord	[RevShare]	Searches for events with the specified value in the Revenue Share Transfer field (CSR Name)
Previous Revenue Share	Revenue Share tab of the Eventrecord	[RevShareOld]	Searches for events with the specified value in the Previous Revenue Share field (CSR Name)
Previous Rev Share Date	Revenue Share tab of the Eventrecord	[DateRevShare]	Searches for events with the specified Previous Revenue Share Date
Extend	Revenue Share tab of the Eventrecord	[Payout]	Searches for events with the specified value in the Extend field
Extend By	Revenue Share tab of the Eventrecord	[Interval]	Searches for events with the specified value in the Extend By interval field
Extend By	Revenue Share tab of the Eventrecord	[TimeType]	Searches for events with the specified value in the Extend By time type field
Author	Access & Revisions of the EventRecord	[Creator]	Searches for events created by the specified Author
Created	Access & Revisions of the EventRecord	[DateCreated]	Searches for events with the specified Creation Date
Last Editor	Access & Revisions of the EventRecord	[Editor]	Searches for events with the specified Last Editor
Last Revised	Access & Revisions of the EventRecord	[DateRevision]	Searches for events with the specified Last Revised Date

Ticket Record Fields			
Field Name	Field Location	Field Search Term	Description
Escalation	Top left portion of the Ticket record	[Escalation]	Searches for tickets with the specified Escalation Level (numeric value)
Problem Queue	Top left portion of the Ticket record	[Queue]	Searches for tickets in the specified Queue
Stage	Top left portion of the Ticket record	[Stage]	Searches for tickets in the specified Stage
Time Opened	Top left portion of the Ticket record	[TimeOpened]	Searches for tickets with the specified value in the Time Opened field
Time Resolved	Top left portion of the Ticket record	[TimeResolved]	Searches for tickets with the specified value in the Time Resolved field
Status	Top right portion of the Ticket record	[Status]	Searches for tickets in the specified Status
Name	Top right portion of the Ticket record	[Name]	Searches for tickets with the specified value in the Name field
Email	Top right portion of the Ticket record	[Email]	Searches for tickets with the specified value in the Email field
Phone	Top right portion of the Ticket record	[PhoneOne]	Searches for tickets with the specified value in the Phone field
External Link Name	Top right portion of the Ticket record	[ExtLinkName]	Searches for tickets with the specified value in the External Link Name
External Link GUID	Top right portion of the Ticket record	[ExtLinkID]	Searches for tickets with the specified value in the External Link GUID
External Link URL	Top right portion of the Ticket record	[ExtLinkURL]	Searches for tickets with the specified value in the External Link URL
Brief Description	Problem tab of the Ticket record	[Desc]	Searches for tickets with the specified value in the Brief Description field
Details	Problem tab of the Ticket record	[ProblemDesc]	Searches for tickets with the specified value in the Details field
URL to Ticket	Problem tab of the Ticket record	[DocURL]	Searches for tickets with the specified value in the URL to Ticket field
Resolver	Resolution tab of the Ticket record	[Resolver]	Searches for tickets with the specified value in the Resolver field (CSR Name)
Manager	Resolution tab of the Ticket record	[Manager]	Searches for tickets with the specified value in the Manager field (CSR Name)
Billing Time	Resolution tab of the Ticket record	[BillHrs]	Searches for tickets with the specified value in the Billing Hours field
Billing Time	Resolution tab of the Ticket record	[BillMin]	Searches for tickets with the specified value in the Billing Minutes field
Over Time	Resolution tab of the Ticket record	[OTHrs]	Searches for tickets with the specified value in the Over Time Hours field
Over Time	Resolution tab of the Ticket record	[OTMin]	Searches for tickets with the specified value in the Over Time Minutes field
Date Closed	Resolution tab of the Ticket record	[DateClosed]	Searches for tickets with the specified value in the Date Closed field
Date Resolved	Resolution tab of the Ticket record	[DateResolved]	Searches for tickets with the specified value in the Date Resolved field
Resolution Code	Resolution tab of the Ticket record	[ResolveCode]	Searches for tickets with the specified Resolution Code
Release Revision	Resolution tab of the Ticket record	[Revision]	Searches for tickets with the specified Release Revision
Notes	Resolution tab of the Ticket record	[ResolutionDesc]	Searches for tickets with the specified value in the Notes field
PreDefined	Resolution tab of the Ticket record	[Predefined]	Searches for tickets with the specified Predefined Comment
Shipping Address	Details tab of the Ticket record	[AddressOne]	Searches for tickets with the specified value in Shipping Address field one
Shipping Address	Details tab of the Ticket record	[AddressTwo]	Searches for tickets with the specified value in Shipping Address field two
Shipping Address	Details tab of the Ticket record	[AddressThree]	Searches for tickets with the specified value in Shipping Address field three
City	Details tab of the Ticket record	[City]	Searches for tickets with the specified value in the Shipping City field

State	Details tab of the Ticket record	[State]	Searches for tickets with the specified value in the Shipping State/Province field
Zip Code	Details tab of the Ticket record	[Zip]	Searches for tickets with the specified value in the Shipping Zip/Postal Code field
Country	Details tab of the Ticket record	[Country]	Searches for tickets with the specified value in the Shipping Country field
EEmail Server	Details tab of the Ticket record	[EmailServer]	Searches for tickets with the specified value in the Email Server field
EEmail Box	Details tab of the Ticket record	[EmailBox]	Searches for tickets with the specified value in the Email Box field
EEmail To	Details tab of the Ticket record	[EmailTo]	Searches for tickets with the specified value in the Email To field (Email Address)
Email CC	Details tab of the Ticket record	[EmailCC]	Searches for tickets with the specified value in the Email CC field (Email Address)
Calling Center	Details tab of the Ticket record	[CallCenter]	Searches for tickets with the specified Acquisition Center Name
GUID	Details tab of the Ticket record	[CallCenterID]	Searches for tickets with the specified value in the Acquisition Center GUID (can be partial GUID)
Author	Access & Revisions of the Ticket Record	[Creator]	Searches for tickets created by the specified Author
Created	Access & Revisions of the Ticket Record	[DateCreated]	Searches for tickets with the specified Creation Date
Last Editor	Access & Revisions of the Ticket Record	[Editor]	Searches for tickets with the specified Last Editor
Last Revised	Access & Revisions of the Ticket Record	[DateRevision]	Searches for tickets with the specified Last Revised Date